Overview
Winchester Hospital provides financial assistance for patients and families who may not have the financial means to pay for services provided by Winchester Hospital. The Winchester Hospital program is based on the Massachusetts Health Safety Net program, basing eligibility on household income. The program is consistent with the Patient Protection and Affordable Care Act (PPACA) financial assistance requirements.

Eligibility Criteria
- Through its participation in the Massachusetts Health Safety Net (HSN), the Hospital provides financial assistance to uninsured and underinsured patients who are Massachusetts residents and who meet certain income qualifications. In general, HSN provides coverage for those with incomes under 300% of the federal poverty level. A Massachusetts resident of any income may qualify for Medical Hardship through HSN if allowable medical expenses have so depleted his or her countable income that he or she is unable to pay for health services.
- In addition, the Hospital provides direct financial assistance to underinsured or uninsured patients who are Massachusetts residents and whose income is less than 300% of the federal poverty level,
- Patients eligible for financial assistance under the Financial Assistance Policy will not be charged more than amounts generally billed to patients with insurance.

Changes in Household Income and Family Members
Approved patients are required to inform Winchester Hospital of changes to household income, health insurance coverage and member changes that may affect their eligibility.

Application Process
Patients seeking financial assistance are to be referred to the Patient Financial Services Financial Counselor Office in the lobby at 41 Highland Ave in Winchester or by calling at 781-756-2461 to obtain information on applying.

To obtain a free copy of the FAP and FAP application, please visit our website at Winchesterhospital.org or contact the Patient Financial Services Financial Counselor Office in the lobby at 41 Highland Ave in Winchester or by calling at 781-756-2461.
Availability of Translations
The FAP, FAP application form, and this plain language summary of the FAP are
available in other languages. Please visit our website at Winchesterhospital.org or the
Patient Financial Services Financial Counselor Office in the lobby at 41 Highland Ave in
Winchester or call at 781-756-2461.